

# Student Loan Questions??



**IowaCollegeAid.gov**  
Your Financial Aid Connection

200 10TH ST FL 4TH

DES MOINES, IA 50309-3609

Phone: 877-272-4456 or 515-725-3400

Fax: 515-725-3401

Email: [info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)

Contact Your Loan Holder:

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You can also call the Iowa College Student Aid Commission at **877-272-4456** if you need help. As your student loan guarantor, we are here to help you understand your student loans and to guide you through successful repayment. We want to help you succeed!

## Contact Your Loan Holder:

- ➔ To update your name, address, telephone number, email address or enrollment status (you withdraw, graduate, drop to less than half-time enrollment or transfer to a different college or university).
- ➔ If your monthly loan payment is not manageable. Discuss other repayment plans such as graduated, income-sensitive, extended or federal consolidation.
- ➔ If you can't make a payment. Discuss deferment and forbearance options to postpone your payments.

**Call the Iowa College Student Aid Commission at 877-272-4456 if you need help. When it comes to your questions, you have our undivided attention.**